

Comparison of Multifamily Sector Water Use Across Cities in Phoenix-Metro Area

Contract No. 2020-3113IGA

Phase 3b – Second Update/briefing of project status

Overview of Status of Project Tasks

- ✓ Completed Task 1: Signed Contract – Phoenix & Consultant
- ✓ Completed Task 2a: Consultant Market Survey
- In Progress Task 2b: Onsite Water Conservation Checkups
- In Progress Task 3: Aerial Landscape Coding
- Pending Receipt of Data Task 4: Statistical Analysis/Summary Report of Total Water Use

The city recently had meetings with Planning and Development Department (PDD) who will be identifying at least six (6) multifamily developers to partner with the city by installing submeters and assisting the city with gaining access to multifamily properties for onsite audits and units. See more details below.

Two GIS Technicians completed conversions of 2020 LIDAR files into usable format with guidance from our Geospatial Data Analyst. They also determined that the 2019 aerial imagery year produces the most accurate for the LIDAR files. They have begun landscape coding in using eCognition. See more details below.

Task 2a: Consultant Market Survey

The contract with Keen Independent Research LLC is considered finalized. The consultant provided its final dataset and resource summary on May 16, 2024. Physical characteristics and contact information for 965 were randomly sampled properties out of a total of 9,903 Multifamily (MF) developments in Phoenix, Goodyear, Avondale, Tempe, and Glendale. Data was collected via phone calls, online/web research (including commercial real estate online platform Reonomy).

The consultant did not include adequate indoor/outdoor water feature information in the dataset provided and the consultant was not able to coordinate with any MF properties to conduct onsite water conservation checkups. MF water use and efficiency trends, therefore, cannot be determined with the current dataset provided by consultant. However, the city will continue to pursue alternate strategies to collect this data and perform the onsite checkups. **Figure 1 - Distribution of MF Developments by Type, Build Period, and Municipality** shows the distribution of multifamily developments in the dataset.

Figure 1 - Distribution of MF Developments by Type, Build Period, and Municipality

MF Development Type	Avondale	Glendale	Goodyear	Phoenix	Tempe	Total
Multi Family (General), Post-1995	15	34	52	289	67	457
Multi Family (General), Pre-1995	33	263	2	2,310	275	2,883
Duplex, Post-1995	0	2	0	260	3	265
Duplex, Pre-1995	26	78	0	1,865	259	2,228

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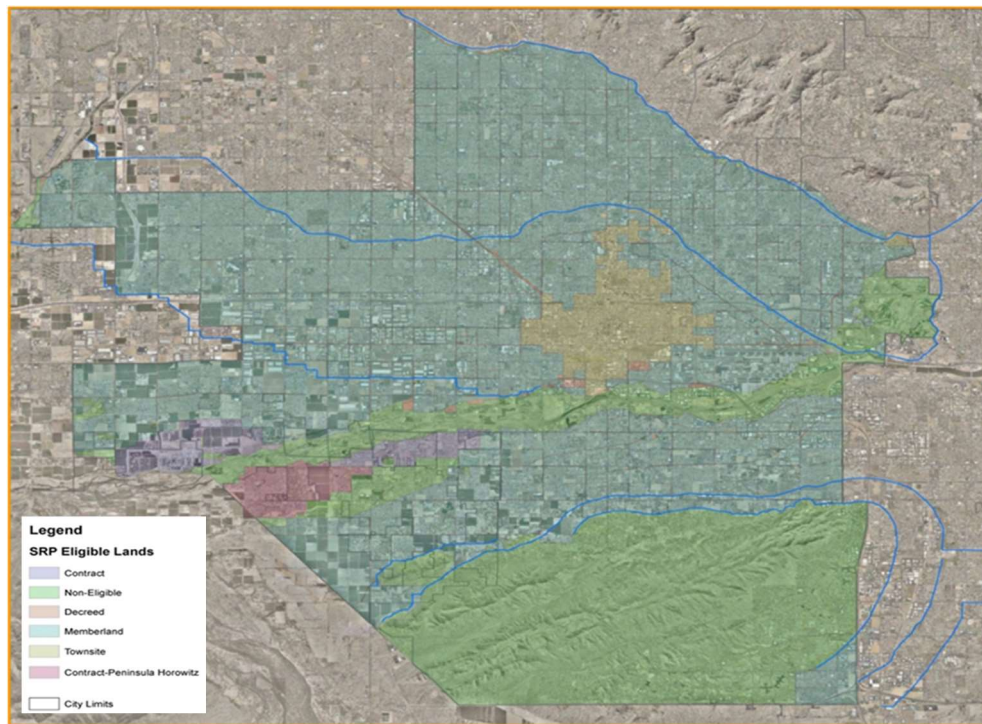
March 27, 2025

Triplex, Post-1995	0	0	0	38	3	41
Triplex, Pre-1995	13	80	0	1,281	97	1,471
Quadruplex, Post-1995	0	1	0	27	0	28
Quadruplex, Pre-1995	14	186	0	1,358	220	1,778
Cooperative, Pre-1995	0	0	0	12	0	12
Mobile Home Park, Pre-1995	12	25	1	155	7	200
Nursing Home, Post-1995	4	44	18	136	8	210
Nursing Home, Pre-1995	1	59	0	245	25	330
Totals	118	772	73	7,976	964	9,903

Task 2b: Onsite Water Conservation Checkups

A "Cost Sharing Agreement" was signed with Salt River Project for \$35,000 to expand the number of Onsite Multifamily Water Conservation Checkups focusing on "On-Project" MF developments. SRP is specifically interested in determining "On-Project" land use density. See **Figure 2: SRP Lands Within Phoenix**.

Figure 2: SRP Lands Within Phoenix



Prior to performing onsite water conservation checkups, it was necessary to develop a list of multifamily developments that would agree to have staff come onsite to interview development staff, interview third party servicers, and inspect the property. From July 2023 to January 2024, an unpaid intern developed a script and performed phone surveys of multifamily development managers to obtain agreements for future water efficiency checkups. **Figure 3 - Multifamily Phone Survey Summary** and **Figure 4 - Multifamily Phone Survey Results** below summarizes and details the results of the phone survey.

In return for agreeing to participate, a Water Efficiency Checkup Report would be provided which might help them qualify for fixture, cooling tower, or turf removal rebates and the Green Business Leader Program with the City of Phoenix. See <https://www.phoenix.gov/publicworks/green-business>.

Figure 3 - Multifamily Phone Survey Summary

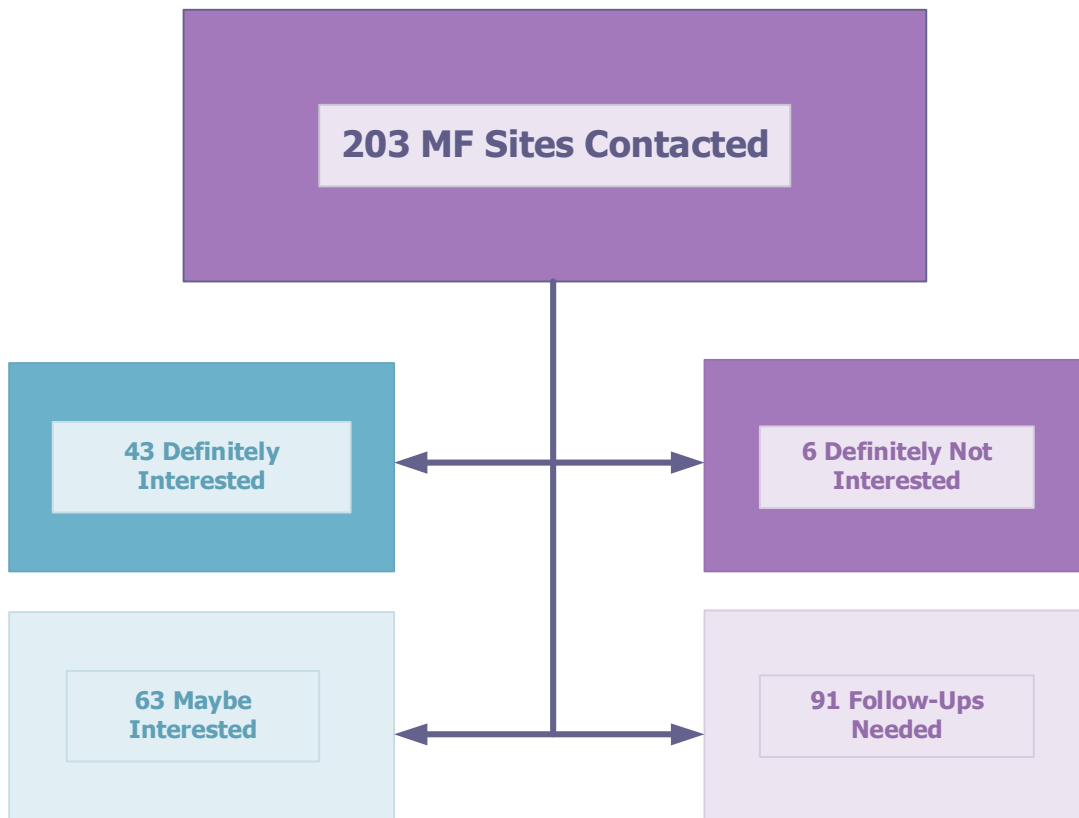


Figure 4 - Multifamily Phone Survey Results

Agreed to Checkup?	Primary SIC Description	Post 1995	Pre 1995	WE Checkups Performed
Yes	Apartments	1	34	9
Yes	Condominiums	1	2	2
Yes	Mobile Homes-Parks & Communities	1	0	0
Yes	Nursing & Convalescent Homes	3	1	0
Maybe	Apartments	0	58	1
Maybe	Mobile Homes-Parks & Communities	1	0	0
Maybe	Nursing & Convalescent Homes	3	1	0
Total Yes or Maybe		10	96	12
Left a message; follow-up needed Apartments		3	44	0
Left a message; follow-up needed Condominiums		3	1	0
Left a message; follow-up needed Mobile Homes-Parks & Communities		4	0	0
Left a message; follow-up needed Nursing & Convalescent Homes		3	0	0
Left a message; follow-up needed Retirement Communities & Homes		1	0	0
Wrong Info; follow-up needed Apartments		2	20	0
Wrong Info; follow-up needed Condominiums		1	1	0
Wrong Info; follow-up needed Mobile Homes-Parks & Communities		1	1	0
Wrong Info; follow-up needed Nursing & Convalescent Homes		5	0	0
Wrong Info; follow-up needed Retirement Communities & Homes		1	0	0
Total Follow-ups needed		24	67	0
No	Apartments	1	5	0
Totals		35	168	12

Twelve (12) Onsite Multifamily Water Conservation Checkups were previously completed. Of the twelve, two sites were terminated due to safety concerns.

The city has had several meetings with Planning and Development Department (PDD) who will be identifying at least six (6) multifamily developers to partner with the city by installing submeters which would parse out specific water uses, i.e. indoor versus outdoor. These partners would also assist the city gaining access for onsite audits of the properties and MF units.

Task 3: Aerial Landscape Coding

The city continues its work classifying landscapes of all Phoenix-Metro properties using Trimble eCognition and Lidar software. The city currently has complete set of 2015 aerial landscape coding. The city is working towards having a complete set of 2020 aerial landscape coding. The anticipated completion date for the 2020 dataset is the end of the 3rd Quarter of 2025 which will allow city staff to begin comparing changes over time.

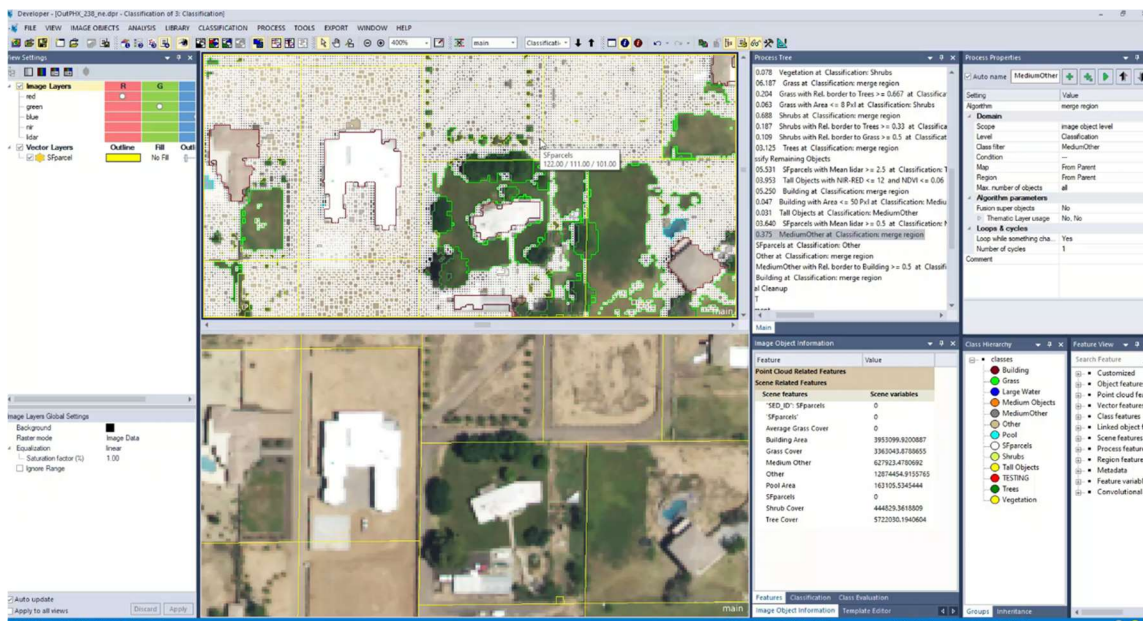
The city received thousands of 2020 LIDAR files in an unusable format. Two GIS Technicians were tasked with manually converting into a usable format, namely nDSM files. Specifically, 1) convert LAZ files to LAS files, 2) convert LAS files to create DEM files, 3) convert LAS files to create DSM files, and 4) convert DEM and DSM files to create nDSM files. This work began last July 2023, with a six-month interruption, and was resumed in July 2024. This work is now complete, and 2020 aerial landscape coding using eCognition can begin.

GIS Technicians were tasked with determining which NAIP aerial set (2019 or 2021) provides better results with the 2020 LiDAR: On March 17, 2025, they reported that 2019 aerial year provides greater accuracy. This makes sense because 2020 was a very hot, dry summer in the midst of COVID and there

was massive tree canopy die off which is very evident in the 2021 NAIP aerials. Therefore, LiDAR was seeing canopy in 2020 that was no longer there in 2021 resulting in less accurate classification if we use that aerial year.

GIS Technicians have begun the long march of creating the landscape classification for each quarter quad. Our goal is to be entirely done with classification and accuracy assessment by October 2025. The city is also monitoring for availability of 2023 LiDAR data and matching NAIP datasets. Once that is received, we start the process anew with 2023 LiDAR. We hope to have three (3) full landscape classification datasets to compare over a 9-year period from LiDAR by the end of 2025. See **Figure 5: Aerial Landscape Coding Using eCognition Software.**

Figure 5: Aerial Landscape Coding Using eCognition Software



The city is simultaneously updating a multifamily geodatabase which involves dissolving the multiple parcels occupied by a multifamily property into an aggregated "multifamily parcel". One of the two new GIS Technicians is tasked with this work. See **Figure 6: Example of Multifamily Property Occupying Multiple Parcels.**

Figure 6: Example of Multifamily Property Occupying Multiple Parcels



Task 4: Statistical Analysis/Summary Report of Total Water Use

Initiating statistical analysis and report writing is contingent upon acquisition of the following multifamily datasets and spatial layers:

- multifamily property attributes,
- dissolved parcel layer
- aerial landscape coding
- historic water consumption from each participating municipality
- planned MF development layer or list from each participating municipality, SRP "On Project" service boundary layer
- table of SRP "On Project" parcels

The cities of Avondale, Glendale, Goodyear, and Tempe have committed to participating in the study. A draft report with preliminary demographics, outline, and placeholders has been started by Phoenix staff. The draft report is currently 20 pages.

Finally, the project timeline was updated and a portion of the timeline from the 3rd Quarter of 2024, Phase 3b through the 1st Quarter of 2026, Phase 3d appears in **Figure 7: - Project Timeline Phase 3b Through 3d**.

Figure 7: - Project Timeline Phase 3b Through 3d

Phoenix Metropolitan Multifamily Water Use Study Project Status as of: 3/31/2025

TASK	2024-Q3			2024-Q4			2025-Q1			2025-Q2			2025-Q3			2025-Q4			2026-Q1		
	Fiscal Year Quarters			Fiscal Year Quarters			Fiscal Year Quarters			Fiscal Year Quarters			Fiscal Year Quarters			Fiscal Year Quarters					
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
Water Efficiency Checkups																					
Phone Survey for 50 Checkup Agreements																					
City Staff Performs Onsite MF Checkups																					
Data Entry																					
Write & Provide Efficiency Reports																					
Follow-up On Checkup Recommendations																					
Assist with Green Leadership Certifications																					
Dissolve MF Parcels in GIS																					
Obtain APNs for MF Parcels																					
Obtain SRP On-Project Layer																					
Obtain Boundary Layers for Each City																					
Obtain Maricopa County Parcel Layer																					
Dissolve MF Parcels into MFIDs in GIS																					
MF Landscape Coding - eCognition																					
Convert 2020 LIDAR Files Into a Useable Format																					
Obtain Dissolved MFID Layer																					
Code MFID Landscapes using eCognition																					
Export MFID Coded Landscapes Attribute Table																					
Data Acquisition/Joining																					
Develop MF Property List																					
Obtain Consumption Data from 5 Cities																					
Obtain Onsite Checkup Data																					
Obtain Landscape Coding Data																					
Data Analysis																					
Validate & Clean Data																					
Extrapolate Data to Similar Cohorts																					
Perform Data Calculations																					
Aggregate & Summarize Data																					
Reporting & Presentation																					
Write Report																					
Write Executive Summary																					
Write Fact Sheet																					
Prepare Presentation																					
Submit Results to Stakeholders																					
Present to GUAC																					