

ARIZONA DEPARTMENT OF WATER RESOURCES
 3550 North Central Avenue,
 Phoenix, Arizona 85012



Janet Napolitano
 Governor

Herbert R. Guenther
 Director

Municipal Conservation BMP Program

**Workshop for Water Providers
 January 20, 2009**

AGENDA	
9:30 – 9:45	Arrival Registration
9:45 – 9:55	Welcome: Sandy Fabritz Whitney, Assistant Director, Water Management Introductions: Ruth Greenhouse, Phoenix AMA
9:55 – 10:25	Overview of the Modified Non-Per Capita Conservation Program Requirements: Gordon Wahl, ADWR Municipal Lead
10:25 – 10:45	Tips for Communicating Conservation Messages to Customers: Donna DiFrancesco, Utilities Conservation Specialist, City of Mesa
10:45 – 11:05	Tips on Where to Get Written Water Conservation Materials for Customers: Carol Ward-Morris, Program Coordinator, AMWUA
11:05 – 11:20	Questions & Answers
11:20 – 11:40	Break: Visit resource tables; Fill out survey; Make appointments with staff
11:40 – 12:00	How to Select BMPs that Match Service Area Characteristics: Gordon Wahl
12:00 – 12:10	Questions
12:10 – 12:30	Fill out evaluation and survey; Visit resource tables; Make appointments with staff. (Note: 12:15 drawing for door prizes for those who turned in survey)