

Notice of a network outage on June 18, 2012

On Monday, June 18, 2012, the Department of Water Resources experienced a network outage due to the failure of a network switch. This outage affected the Department's telephone system and computer network between the hours of 12:00 a.m. June 18th through 12:30 a.m. June 19th.

Due to this network outage, the following systems were affected:

The Department's telephone system was unavailable, which resulted in the Department not being able to receive or make calls; or send or receive faxes (all incoming calls were sent to voicemail).

The Department's website was unavailable.

The Department's computer network was unavailable, which resulted in staff not being able to access files or databases.

The Department would like to assure all of our customers that our Information Technology staff is taking all necessary precautions to prevent this event from occurring in the future. We apologize for any inconvenience this event may have caused our customers.

If you have any comments or concerns, please contact: Michelle Moreno, Public Information Officer at mamoreno@azwater.gov or by telephone at 602.771.8530.