

“SET IT AND FORGET IT”

Is this mentality with your water meters effecting your
lost and unaccounted for water as well as revenues?

- Where did this mentality get its start?

- Why would it be so important to accurately read your water meters for billing purposes when your meters or “cash registers” are actually registering inaccurately and you have no idea? Water meters are mechanical instruments and wear out primarily with usage and secondly with time.

- **IMPORTANT TO NOTE:** Everything you see at your utility is being paid for by the accurate registration of your water meters or is NOT being paid for by inaccurate registration of your water meters. Remember, everything in a utility is multiplied.

- How does your new water meter become inaccurate in 60 seconds or less?
 - Poor Product Selection. Do your meters look like a prize from a fast food happy meal?
 - Your meter product has a “new” sales rep every year.
 - Bad application for the account.
 - Poorly trained meter setter personnel. Some water meters are worth thousands of dollars and roll around the back of a work truck like bowling balls. Which generates more revenue, a laptop computer or a water meter?
 - No flush sets. **Never let a contractor set your water meters.**
 - Water conditions: oil, sand, minerals, etc.

Note: Water meters set improperly will still register water, giving the appearance of accurate water registration, however from the initial set they are recording significantly less than the actual usage.